

## **Terms and Conditions of the Online Store houseityourself.com**

### **1. General Provisions**

1.1. The online store available at houseityourself.com is operated by House It Yourself Sp. z o.o. based in the Kielce Technology Park, Olszewskiego 6, 25-663 Kielce, NIP: 9592050426, KRS: 0000956482, REGON: 521303220, Poland.

1.2. Contact with the store can be made via email: info@houseityourself.com, phone: Ryszard: +353 863 007 779, Norbert: +48 792 102 510.

### **2. Offer**

2.1. All products available in the online store are custom-made constructions. 2.2. The prices of the products are stated in Polish złoty and include VAT.

### **3. Orders**

3.1. To place an order, the Customer must add the selected product to the cart, provide the necessary contact details, and choose the payment method.

3.2. The order is considered placed after the payment is made via bank transfer to the Store's account.

3.3. The Customer will receive an order confirmation to the provided email address.

### **4. Payments**

4.1. Payments for orders can only be made via bank transfer.

4.2. Bank account details will be provided to the Customer after the order is placed.

### **5. Order Fulfillment**

5.1. Products are custom-made and cannot be returned.

5.2. The order fulfillment time depends on individual arrangements.

5.3. After the order is fulfilled, the Store will inform the Customer about the possibility of pickup or shipment of the product.

### **6. Returns and Complaints**

6.1. Due to the nature of the ordered products, returns are not possible as production occurs only after the order is placed.

6.2. In case of defective manufacturing or product damage, the Customer has the right to file a complaint, which will be processed in accordance with civil law regulations.

### **7. Personal Data Protection**

7.1. The data controller of the Customer's personal data is House It Yourself Sp. z o.o..

7.2. The Customer's personal data is processed in accordance with applicable laws, particularly the Data Protection Act and GDPR.

7.3. The Customer has the right to access and correct their personal data.

## 8. Final Provisions

8.1. The Store reserves the right to change these terms and conditions. Changes will take effect upon publication on the store's website.

8.2. In matters not regulated by these terms and conditions, Polish law shall apply.